

Electronic Claim Submission Policy

Attention Wyoming Medicaid Providers:

Effective November 1, 2022, all original claims submitted to Wyoming Medicaid must be filed electronically. CNSI, the Fiscal Agent, will no longer accept paper claims for any Medicaid service.

Note: This first phase will be ending all original submissions of paper claims on November 1, 2022.

The next phase will include ending claim adjustments submitted on paper. However, more information and notices will be sent to providers before this occurs.

Provider Resources:

- Please visit the [Provider Training, Tutorials and Workshops web page](#) on the [Wyoming Medicaid website](#) to take tutorials on how to submit a claim electronically, as well as submitting claim adjustments electronically.
- *Chapter 8 – Electronic Data Interchange (EDI) and Provider Portal*, within the [CMS 1500, Institutional or Dental Provider Manuals](#).
- Provider Services Call Center, 1-888-996-6223, available M – F, 7 a.m. – 6 p.m. MST
- Providers may submit a request via email for 1-on-1 claims and billing assistance with a Field Representative at wyprovideroutreach@cns-inc.com.

Please visit the Wyoming Medicaid website for additional future information regarding the end of Wyoming Medicaid original paper claims.

Deployment Information

Deployment Date: August 1, 2022

Audiences: All Providers