

Hospice Claims Editing

Attention Hospice Medicaid Providers:

Wyoming Medicaid and CNSI are working diligently to resolve the Hospice claims editing which is causing claim over payments and claim denials.

Once resolved, these claims will be adjusted or reprocessed to avoid further inconvenience.

Revenue Codes 0658 (Nursing Facility Room & Board) and 0659 (Inpatient Hospice Room & Board)

- Nursing Facility Room & Board and Inpatient Hospice Room & Board services are not covered by Medicare.
- Medicaid has updated revenue codes 0658 and 0659 to by-pass the Medicare requirement.
 - Claims will no longer deny with CARC 97 and RARC MA04.
- Denied claims will be reprocessed by Medicaid and CNSI.
- Hospice providers may resume submitting Nursing Facility Room & Board and Inpatient Hospice Room & Board services to Medicaid.

Service Intensity Add-On (SIA) Payment (G0162)

- Revenue Code: 0651
- Procedure Code: G0162 (last 7 days of a member's life)
- Claims are being denied with the Remittance Remark Code:
 - MA54 – Physician certification or election consent for Hospice care not received timely.
- Medicaid and CNSI are in the process of updating the claim editing for this service.
- Denied claims and paid claims with denied lines will be reprocessed by Medicaid and CNSI.

Routine Home Care Payments 61 Days and Beyond (G0493 & G0494)

- Revenue Code: 0651
- Procedure Codes:
 - G0493: 61 days and beyond – skilled services of a registered nurse (RN) for the observation and assessment of the patient's condition.
 - G0494: 61 days and beyond – skilled services of a licensed practical nurse (LPN) for the observation and assessment of the patient's condition.
- Medicaid is reimbursing these claims at the Routine Home Care (0651) per diem rate and not the lower "day 61 and beyond" rates resulting in an overpayment.
 - For example:
 - 0651: \$191.97/diem
 - 0651 and G0493: \$151.73/diem
 - 0651 and G0494: \$151.73/diem
 - Overpayment amount: \$40.24/diem
- Medicaid and CNSI are in the process of updating the claim pricing and editing for these services.
- Paid claims will be adjusted, and money recouped from providers when the system is updated.
- Medicaid and CNSI will communicate prior to adjusting these claims and recouping funds.

Multiple Hospice Services Within the Same Month and Year

- Members may receive multiple types of hospice services during a month and throughout their hospice care.
- Claims are denying when different hospice services are billed with different dates of service within the same month.
 - For example:
 - 0651 – dates of service 02/01/2022 – 02/15/2022
 - 0655 - dates of service 02/16/2022 – 02/20/2022
- Medicaid and CNSI are in the process of updating claim editing to address all these situations.
- Medicaid and CNSI are in the process of updating the claim editing for this service.

The Division of Healthcare Financing (DHCF) and CNSI appreciate your patience and apologize for the delays in payment.

Deployment Information

Deployment Date: March 25, 2022

Audiences: Hospice Care, Community Based