



# Provider Training Calendar 2024

## July - September

### How To Register for Provider Training

Wyoming Medicaid providers are encouraged to register for provider training via the GoTo Webinar application as soon as possible.

To register, complete the following:

1. View the Provider Training Calendar.
2. Select the training you wish to register for and attend. The GoTo Webinar page opens in a browser window displaying the selected training, selection for dates and times available, and requested information required to complete registration.
3. Select the applicable date and time from the available options in the drop-down list.
4. Enter the provider's First Name, Last Name, and Email Address in the applicable fields.
5. Select **Register**.

Upon completion of the online registration, Providers receive a confirmation email from the GoTo Webinar application. The confirmation email contains key information, including:

- Date and time of the selected Provider training
- Join Webinar link – At the specified date and time, select this link to join the online Provider training
- A link for to check your computer system to ensure there are no connection issues during the online webinar (this checks your Operating System [OS], web browser, and internet connection strength)
- Options for audio during the webinar (computer audio or telephone)
- Webinar ID Number
- Option to cancel registration for the online Provider training



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### July

\*Refer the Provider Training Table at the end of this document for additional information such as training descriptions, audiences, and estimated training duration.

Monday	Tuesday	Wednesday	Thursday	Friday
<b>01</b>	<b>02</b>	<b>03</b>	<b>04</b>	<b>05</b>
<b>Quarter 3 Workshops - TBD</b>		1:30 PM to 2:45 PM <a href="#">New Provider Web Registration and Portal Functions</a>	<b>HOLIDAY</b>	
<b>08</b>	<b>09</b>	<b>10</b>	<b>11</b>	<b>12</b>
	9:00 AM-10:30 AM <a href="#">Behavioral Health Redesign-Billing</a>			
<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>
		1:30 PM-3:00 PM <a href="#">Behavioral Health Redesign-Billing</a>		
<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>
	9:00 AM-10:30 AM <a href="#">Behavioral Health Redesign – Open Session</a>	9:00 AM-10:30 AM <a href="#">New Provider Web Registration &amp; Portal Functions</a>		
<b>29</b>	<b>30</b>	<b>31</b>		
	1:30 PM-3:00 PM <a href="#">Behavioral Health Redesign – Open Session</a>	1:30 PM-3:00 PM <a href="#">New Provider Web Registration &amp; Portal Functions</a>		



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### August

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Monday	Tuesday	Wednesday	Thursday	Friday
			<b>01</b>	<b>02</b>
			1:30 PM-3:00 PM <a href="#">New Provider Web Registration &amp; Portal Functions</a>	
<b>05</b>	<b>06</b>	<b>07</b>	<b>08</b>	<b>09</b>
	9:00 AM-10:30 AM <a href="#">Vision – Common Denials &amp; Resolution</a>	10:30 AM-12:00 PM <a href="#">Dental-Common Denials &amp; Resolution</a>		
<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>
	9:00 AM-10:30 AM <a href="#">New Provider Web Registration &amp; Portal Functions</a>	1:30 PM-3:00 PM <a href="#">Vision – Common Denials &amp; Resolution</a>		
<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>
	1:30 PM-3:00 PM <a href="#">FQHC, RHC, IHS- Common Denials &amp; Resolution</a>	2:00 PM-3:30 PM <a href="#">Dental-Common Denials &amp; Resolution</a>		
<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>
	9:00 AM-10:30 AM <a href="#">FQHC, RHC, IHS- Common Denials &amp; Resolution</a>	1:30 PM-3:00 PM <a href="#">New Provider Web Registration &amp; Portal Functions</a>		



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### September

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Monday	Tuesday	Wednesday	Thursday	Friday
<b>02</b>	<b>03</b>	<b>04</b>	<b>05</b>	<b>06</b>
Holiday	<b>Quarter 3 Workshop- TBD</b>			
<b>09</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>
	9:00 AM-10:30 AM <a href="#">DME- Common Denials &amp; Resolution</a>	1:30 PM-3:00 PM <a href="#">New Provider Web Registration &amp; Portal Functions</a>		
<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>
	1:30 PM-3:00 PM <a href="#">Nursing Home- Common Denials &amp; Resolution</a>	2:00 PM-3:30 PM <a href="#">Inpatient – Common Denials &amp; Resolution</a>	9:00 AM-10:30 AM <a href="#">DME- Common Denials &amp; Resolution</a>	
<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>
	2:00 PM-3:30 PM <a href="#">New Provider Web Registration &amp; Portal Functions</a>	9:00 AM-10:30 AM <a href="#">Nursing Home- Common Denials &amp; Resolution</a>	10:00 AM-11:30 AM <a href="#">Inpatient – Common Denials &amp; Resolution</a>	
<b>30</b>				



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Training Name	Audience	Description	Estimated Duration
<b>Behavioral Health Redesign – Billing</b>	Recovery Care Clinic/Centers, Community Mental Health Centers	An overview of the New Taxonomies, Member Benefit Plans, Covered Services and Limitations, and Clam Submission.  This webinar will help answer some of the questions you may have about the new program.	1.5 Hours
<b>Behavioral Health Redesign – Open Session</b>	Recovery Care Clinic/Centers, Community Mental Health Centers	Open session for the new BHR (Behavioral Health Redesign) program and issues that may be occurring.	1.5 Hours
<b>New Provider Portal Registration and Functions</b>	New Providers, New Users, New Billers	Training on the wyomingmedicaid.com website and portal functions for new providers along with registration steps on setting up the provider portal for individual(s) and others that will need access.  ** Enrollment letters will be generated – Providers are encouraged to have these letters for training as portal setup will be discussed. If letters are needed, reach out to Provider Services (1-888-996-6223) or <a href="mailto:wyprovideroutreach@cns-inc.com">wyprovideroutreach@cns-inc.com</a> .	1.5 Hours
<b>Vision – Common Denials &amp; Resolution</b>	All Vision Providers	Training on common claim denials, how to resolve, web portal functions and wyomingmedicaid.com. After the training there will be a dedicated time for Q&A.	1.5 Hours
<b>Dental – Common Denials &amp; Resolution</b>	All Dental Providers	Training on common claim denials, how to resolve, web portal functions and wyomingmedicaid.com. After the training there will be a dedicated time for Q&A.	1.5 Hours



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<b>FQHC, RHC, IHS – Common Denials &amp; Resolution</b>	All FQHC, RHC, and IHS Providers	Training on common claim denials, how to resolve, web portal functions and wyomingmedicaid.com. After the training there will be a dedicated time for Q&A.	1.5 Hours
<b>DME – Common Denials &amp; Resolution</b>	All DME Providers	Training on common claim denials, how to resolve, web portal functions and wyomingmedicaid.com. After the training there will be a dedicated time for Q&A.	1.5 Hours
<b>Nursing Home – Common Denials &amp; Resolution</b>	All Nursing Home Providers	Training on common claim denials, how to resolve, web portal functions and wyomingmedicaid.com. After the training there will be a dedicated time for Q&A.	1.5 Hours
<b>Inpatient – Common Denials &amp; Resolution</b>	All Providers who bill Inpatient Claims	Training on common claim denials, how to resolve, web portal functions and wyomingmedicaid.com. After the training there will be a dedicated time for Q&A.	1.5 Hours