

## **IMPORTANT MEDICAID PA CLAIM DENIALS & WAIVER CLAIM DENIALS FOR MEDICARE!**

### **ISSUE 1 – All Providers – Medicaid PA Claim Denials:**

From dates 5/11/2024 through 5/13/2024, Medicaid denied, in error, claims submitted with prior authorizations (PAs) with modifiers with the following error code and CARC/RARCs:

- Medicaid Error Code: 1122 – Claim data not matching PA
- CARC Code: 15 – The authorization number is missing, invalid or does not apply to the billed services provider
- RARC Code: N54 – Claim information is inconsistent with per-certified/authorized services

**Note:** The impact is limited to PAs that have modifiers on the lines.

On Tuesday, 5/14/2024, Medicaid began holding all claims posting error code 1122.

#### **Wyoming Medicaid Actions:**

The system will be corrected on Monday, 5/20/2024, including the following:

- Denied claims will be resurrected and will be reprocessed in time for next week's payment on Friday, 5/24/2024
- Held claims will be released for processing and Providers will see these claims on next week's Remittance Advices (RAs)
- **Exceptions:**
  - Claims posting other edits will process as per normal claims processing and Providers should work their RAs as normal.
  - Error code 1122 may have been posted correctly and claims may be denied appropriately after they are released and resurrected.

### **ISSUE 2 – Waiver Providers – Waiver Claims Denied Due to Medicare:**

Some Waiver claims were denied in error posting error code 7183 – Medicare on file not on claim.

Medicare editing should not have been applied to Waiver claims.

#### **Wyoming Medicaid Actions:**

- System editing was corrected late Wednesday, 5/15/2024
- Denied claims will be resurrected and Providers should see these claims on their RAs in the next 1 to 2 pay periods.

We apologize for the inconvenience and the delay in reimbursements,

Provider Services  
Wyoming Medicaid

**Deployment Information**

**Deployment Date:** May 17, 2024

**Audiences:** All Providers