

## **Severe Malocclusion Prior Authorization (PA) Units**

Orthodontic providers may notice numerous adjustments and takebacks on their most recent Remittance Advice (RA). These are due to issues in which the new Benefit Management System (BMS) was erroneously counting units for CDT code D8670, which had been billed at \$0.

In order to correct the number of units on the prior authorizations (PAs), CNSI voided all such claims which had processed since implementation. These adjustments should be seen on the most recent RA from April 15, 2022.

Wyoming Medicaid will then process the claims through the new BMS again so that all units are up to date and accurate in accordance with Wyoming Medicaid policy. If within the next couple of weeks, a claim does not appear to have been reprocessed, please contact Provider Services at 1-888-WYO-MCAD (1-888-996-6223).

### **Deployment Information**

**Deployment Date:** April 21, 2022

**Audiences:** Orthodontics