

## Utilization Management and Health Management Services Transition

Wyoming Medicaid's Utilization Management and Health Management Services contract with Optum will come to an end on June 30, 2022. Utilization Management Services, including the services currently being reviewed for prior authorization under Optum, will be transitioning to a new vendor – Telligen – beginning July 1, 2022.

These services include prior authorizations for:

- Physical/Occupational/Speech Therapy over threshold limits
- Outpatient Behavioral Health Services over threshold limits
- Home Health Services
- Durable Medical Equipment and Prosthetics and Orthotics (DMEPOS)
- Skilled Nursing Services for Waiver Plans
- Inpatient Continued Stay Reviews
- PRTF Admissions and Continued Stay Reviews
- Dental Services including Severe Malocclusion Program
- Surgical Procedures
- Transplants
- Waiver Skilled Nursing Services
- Genetic Testing
- Title 25 Inpatient Stays
- Inpatient Behavioral Health Admissions and Continued Stay Reviews
- Vision Services
- Unlisted Procedure Codes

Additional Utilization Management Services transitioning to Telligen also include:

- Post Pay Claims Reviews
- Mortality Reviews
- Inpatient Census Reports
- PASRR II Evaluations
- Disability Determinations

Please watch for communications to come from Optum WYhealth and Telligen regarding the transition process, blackout periods, and training opportunities.

Wyoming Medicaid will be working closely with Telligen to ensure as smooth a transition process as possible for all of our providers and their members.

If you have any questions regarding the Utilization Management transition, please contact Amy Buxton, Utilization Management Coordinator and Contract Manager for Wyoming Medicaid via email at [amy.buxton@wyo.gov](mailto:amy.buxton@wyo.gov).

Health Management functions under the WYhealth program will be transitioning to a hybrid State-run program in cooperation with Telligen and Mountain-Pacific. Please watch for future communications regarding these services. Questions regarding the Health Management functions or the WYhealth program transition can be directed to Sarah Hoffdahl, Health Management Coordinator and Contract Manager for Wyoming Medicaid via email at [sarah.hoffdahl@wyo.gov](mailto:sarah.hoffdahl@wyo.gov).