

## Medicare Crossover Claim Update

CNSI brought in and processed over 60,000 Medicare claims since 1/14/2022. Crossover claims for new Medicare and Medicaid dual eligible members with eligibility beginning November 2021 will become available in a future release. Providers may continue to enter these claims until the implementation occurs. Please refer to the Wyoming Medicaid Portal for additional information and updates.

## Nursing Home Hospice PAs

Prior Authorizations (PAs) will no longer be needed for nursing home hospice services. The process for requesting and locking a member into hospice will remain the same. This includes the following:

- Provide a copy of hospice benefit election form to CNSI and the Wyoming Medicaid Long Term Care (LTC) Unit.
- Submit physician certification of terminal illness.
- **As of 10/25/2021, a PA number will no longer be required on the claim form, regardless of date of service.**

## Chiropractic Claims

The policy put in place as of June 1, 2021, remains in effect in regard to chiropractic services only being covered for adults for Medicare crossovers and children under the age of 21 with medical necessity. Wyoming Medicaid will be reviewing these claims for appropriateness and to ensure documentation requirements are being met.

## Nursing Home

Previously, Wyoming Medicaid policy required minimal use of value codes (80 and 81). The use of value codes, occurrence codes, and occurrence span codes will be a mandatory requirement as of January 1, 2022. Provider training will be forthcoming in November and December 2021.

## Dental PAs

A reminder that Dental Prior Authorization (PA) requests are to be submitted to [WYhealth](https://www.wyhealth.com). For questions, please call 1-888-545-1710.

## Outpatient Hospital/OPPS

Outpatient hospital claims will be processed through the 3M groupers. Outpatient Prospective Payment System (OPPS) updates will no longer be a quarter behind.

Please continue to watch for updated provider bulletins for any upcoming new Wyoming Medicaid policies, published on the new Wyoming Medicaid website at: <https://wyomingmedicaid.com/>.

Provider Services is now available at 1-888-WYO-MCAD or 1-888-996-6223.

## Deployment Information

**Deployment Date:** February 4, 2022

**Audiences:** All Providers