



Wyoming
Department
of Health

Enhanced Eligibility, Code Review, Service Limits and Claim Search

Enhanced Eligibility Functions

Course Content

In this training, we will discuss:

- Eligibility Inquiry Function including:
 - Prior Authorization Indicator
 - CPT and Diagnosis code information



Introductions

- There are four Field Representatives; one for each quadrant of the state
- Northwest - Cindy Izadi, covers areas like Jackson, Sheridan, and Cody
- Northeast - Eric Reyna, covers areas like Casper, Gillette, and Douglas
- South - Mary Tearpak and Colleen Fulmer, together cover the south which is the I-80 corridor, and we share Fremont County with Cindy along with cities north of I-80

How to Contact Your Field Representative

- We have individual email addresses:
 - Mary.Tearpak@cns-inc.com
 - Colleen.Fulmer@cns-inc.com
- Additionally, the Provider Outreach email address can be used for documents like claim attachments or if you are unsure of who to contact:
 - wypvideroutreach@cns-inc.com
 - Claim Denials, Eligibility, and Prior Authorization can be completed through the call center which can be reached at 1-888-996-6223.

Member Eligibility

Inquiring on Eligibility

Member Eligibility - Inquiry Detail Page

> Provider Portal > Member Eligibility Inquiry

To submit an Eligibility Inquiry on a specific Member, complete one of the following criteria sets and click 'Submit'.

- Member ID/Card Number or
- Last Name, First Name and Date Of Birth or
- Last Name, First Name and SSN or
- SSN and Date Of Birth

- Additional Search Options (Use if needed with one of the Search Options above to obtain a unique member match) :

- Gender
- Zip Code
- Case Number
- Diagnosis Code(s)
- Procedure/Revenue Code

MEMBER ELIGIBILITY INQUIRY

Search By Service Type(s):

Servicing Provider NPI/Provider ID:

Filter By:

Last Name:

Date of Birth:

Gender:

MA Case Number:

Inquiry Start Date:

Diagnosis Code(s): 1: 2: 3: 4:

Procedure/Revenue Code:

SSN:

First Name:

Zip Code:

Inquiry End Date:

From the **Inquiry Detail** page:

1. Enter Member ID.
2. Enter Inquiry Start date.
 - Eligibility is pulled once a month.
3. Diagnosis codes are now searchable with member eligibility.
 - Do not include a decimal (.) in the diagnosis codes.
4. Procedure codes are searchable from this screen.

Member Eligibility - Member Benefits

Inquiry Date Range:	08/18/2022 - 08/18/2022	Commercial / Other:	N
Gender:	MALE		
Date Of Birth:			
Case Number:		Lock-In Provider Restriction:	N
Case Phone:	Ext:	Indicators:	N
Case Email:			
County Of Residence:	05-ALBANY COUNTY		
Citizenship:		Phone:	
Diagnosis Code 1:	D0511	Diagnosis Code 1 Covered:	Yes
Diagnosis Code 2:		Diagnosis Code 2 Covered:	Yes
Diagnosis Code 3:		Diagnosis Code 3 Covered:	Yes
Diagnosis Code 4:		Diagnosis Code 4 Covered:	Yes
Procedure/Revenue Code:	57455	Procedure/Revenue Code Covered:	Yes
			Non Covered Service Types

From the **Member Benefit Level** page:

1. View the information entered from the previous page.
2. Select **YES** to display additional information.

Member Eligibility - Procedure/Revenue Code Details

Member ID: 0 Name: [REDACTED]

Code: 0307 Description: OBSERVATIONAL FOLLOWUP ASSESSMENT - 1ST 30 MINUTES
Age Range: 0 to 23 years Gender: Male
Category: HCPCS/PT Codes NCC Dashboard

Limits

Limit Code	Limit Description	Period Type	Total Period Value	Calendar Date	PL Override	Allowed Units	Stand Units	Balance Units
1P00	COOP HOSP IN WITHIN 30 DAYS	Day	30	First Date of Service	No	1	0	1
1P00	1 INITIAL PT CONSULT PROVIDER	Day	100	First Date of Service	No	1	0	1
1P01	MAX 10 MONTH CAPPED REVENUE	Lifetime	1	First Date of Service	No	10	0/00	0/00
1P02	POWY ONCE PER CALENDAR MONTH	Calendar Month	1	First Date of Service	No	1	0/0	0/0

View Page 2 Page Count Search

Indicators

Claim Type	Indicator	Indicator Name	Indicator Value	Start Date	End Date
0-AI		Prior Authorization	N/A	01/01/2021	12/31/2026
0-AI		Insurance Covered	Y Covered	01/01/2021	12/31/2026
0-AI		MULTIPLE SURGTRY	N/A	01/01/2017	12/31/2018

View Page 2 Page Count Search

Modifiers

Claim Type	Modifier Code	Modifier Description	Modifier Percentage
0-AI	00	INCREASED PROCEDURAL SERVICES	100%
0-AI	38	PROFESSIONAL COMPONENT	50%
0-AI	7C	TECHNICAL COMPONENT	100%

View Page 2 Page Count Search

Taxonomy

Taxonomy	Taxonomy Percentage
36750000X	100%
10110200X	100%
10230000X	100%
360P0000X	80%
16050000X	50%

From the **Procedure/Revenue Code Details** page:

1. View limit descriptions.
2. View indicators, including code-specific information.
3. View modifier information, including taxonomies that are billable.

Member Eligibility - *Diagnosis Code*

The screenshot displays a web application interface for a diagnosis code. At the top, there is a breadcrumb trail: "Provider Portal > Member Eligibility Inquiry > Member Benefit Level > Code Detail". Below this, there are input fields for "Member ID" and "Name", with a "Close" button. The main content area shows the following details:

- Code: 0210003
- Age Range: 0 to 20 years
- Category: ICD-10-CM
- Description: BYPASS CORONARY ART 1 COR ART Z00FLSTC T
- Gender: Male

Below the details is a section titled "Indicators" which contains a table with the following data:

Claim Type	Modifier	Indicator Name	Indicator Value	Start Date	End Date
0-All		Prior Authorization	N-No	01/01/2021	12/31/2999
0-All		Medicare Covered	Y-Covered	01/01/2021	12/31/2999
0-All		MULTIPLE SURGERY	N-No	11/01/2010	12/31/2010

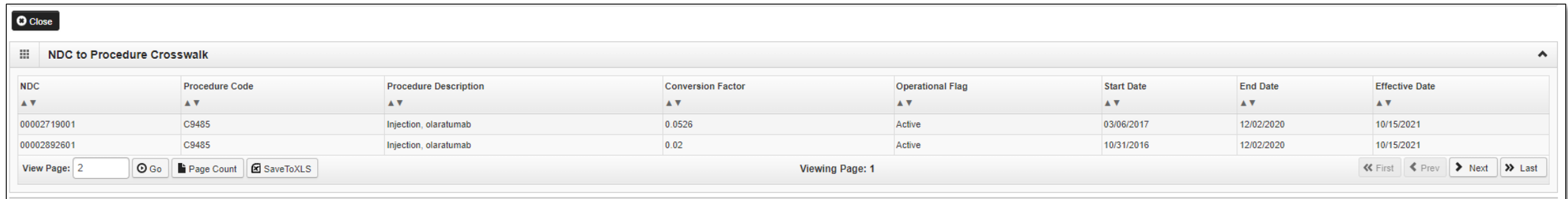
At the bottom of the indicators section, there are navigation controls: "View Page: 2", "Go", "Page Count", "Save/Tools", "Viewing Page: 1", and "First", "Prev", "Next", "Last" buttons.

Diagnosis codes entered display, including:

- Code-specific indicators are listed

NDC to Procedure Code Crosswalk

For searches indicating the NDC Crosswalk link, the NDC to Procedure Crosswalk displays here.

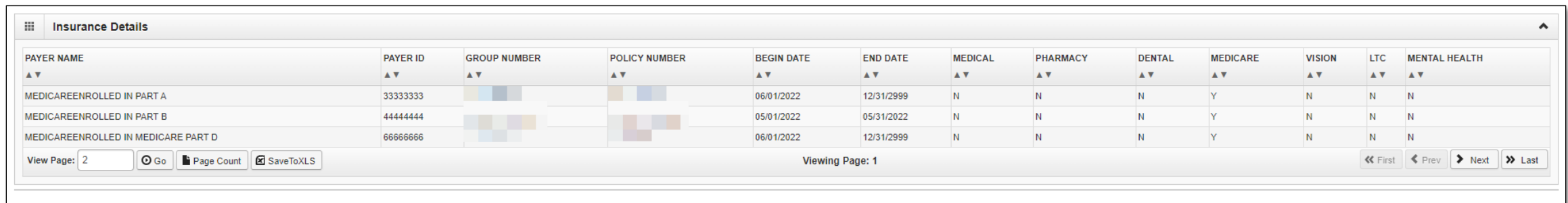


The screenshot shows a table titled "NDC to Procedure Crosswalk" with the following columns: NDC, Procedure Code, Procedure Description, Conversion Factor, Operational Flag, Start Date, End Date, and Effective Date. The table contains two rows of data. Below the table are navigation controls including "View Page: 2", "Go", "Page Count", "SaveToXLS", and "Viewing Page: 1".

NDC	Procedure Code	Procedure Description	Conversion Factor	Operational Flag	Start Date	End Date	Effective Date
00002719001	C9485	Injection, olaratumab	0.0526	Active	03/06/2017	12/02/2020	10/15/2021
00002892601	C9485	Injection, olaratumab	0.02	Active	10/31/2016	12/02/2020	10/15/2021

Commercial/Other Insurance Details

The **Insurance Details** section provides information regarding any Commercial or Medicare insurance a Member might have. View the Begin and End dates indicating coverage for DOS.



The screenshot shows a table titled "Insurance Details" with the following columns: PAYER NAME, PAYER ID, GROUP NUMBER, POLICY NUMBER, BEGIN DATE, END DATE, MEDICAL, PHARMACY, DENTAL, MEDICARE, VISION, LTC, and MENTAL HEALTH. The table contains three rows of data. Below the table are navigation controls including "View Page: 2", "Go", "Page Count", "SaveToXLS", and "Viewing Page: 1".

PAYER NAME	PAYER ID	GROUP NUMBER	POLICY NUMBER	BEGIN DATE	END DATE	MEDICAL	PHARMACY	DENTAL	MEDICARE	VISION	LTC	MENTAL HEALTH
MEDICAREENROLLED IN PART A	33333333			06/01/2022	12/31/2999	N	N	N	Y	N	N	N
MEDICAREENROLLED IN PART B	44444444			05/01/2022	05/31/2022	N	N	N	Y	N	N	N
MEDICAREENROLLED IN MEDICARE PART D	66666666			06/01/2022	12/31/2999	N	N	N	Y	N	N	N



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Thank you

The Enhanced Eligibility Functions